COMBAT-RELATED SPECIAL COMPENSATION
Because You – the Veteran – Earned It

The Adjutant General Directorate

CRSC Ambassador and Affiliate Training Call

May 14, 2008

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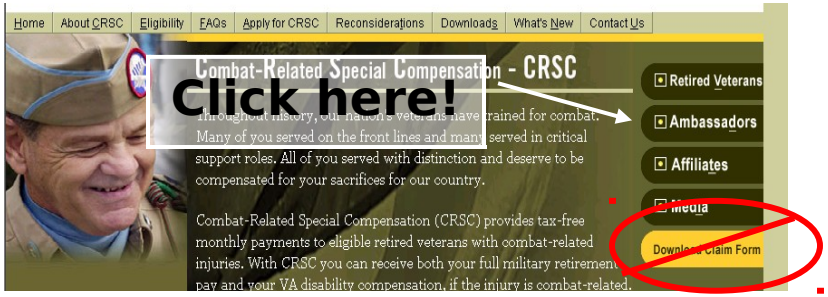
How to Get Your Resources 24/7

1.


Home
About CRSC
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Apply for CRSC
Reconsiderations
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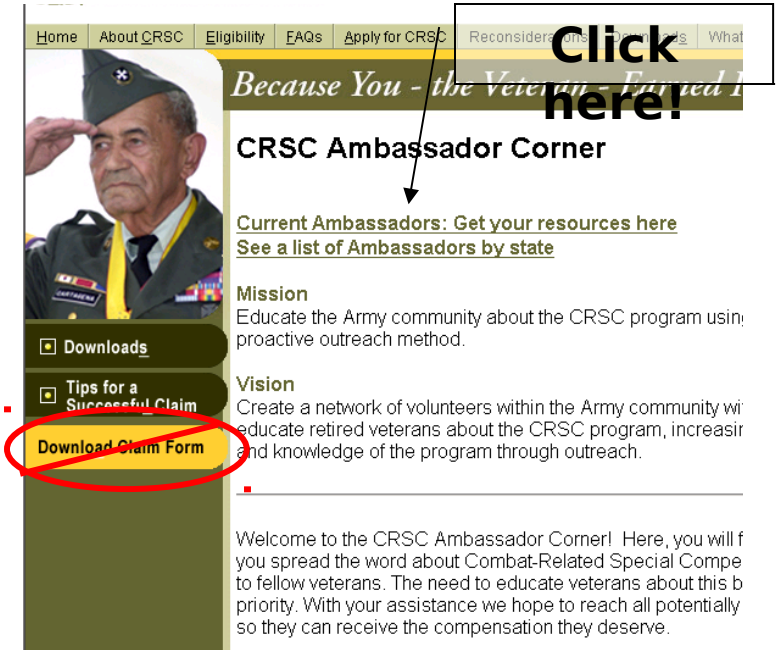
Combat-Related Special Compensation - CRSC
Click here!
Retired Veterans
Ambassadors
Affiliates
Media
Download Claim Form
Many of you served on the front lines and many served in critical support roles. All of you served with distinction and deserve to be compensated for your sacrifices for our country.
Combat-Related Special Compensation (CRSC) provides tax-free monthly payments to eligible retired veterans with combat-related injuries. With CRSC you can receive both your full military retirement pay and your VA disability compensation, if the injury is combat-related.

2.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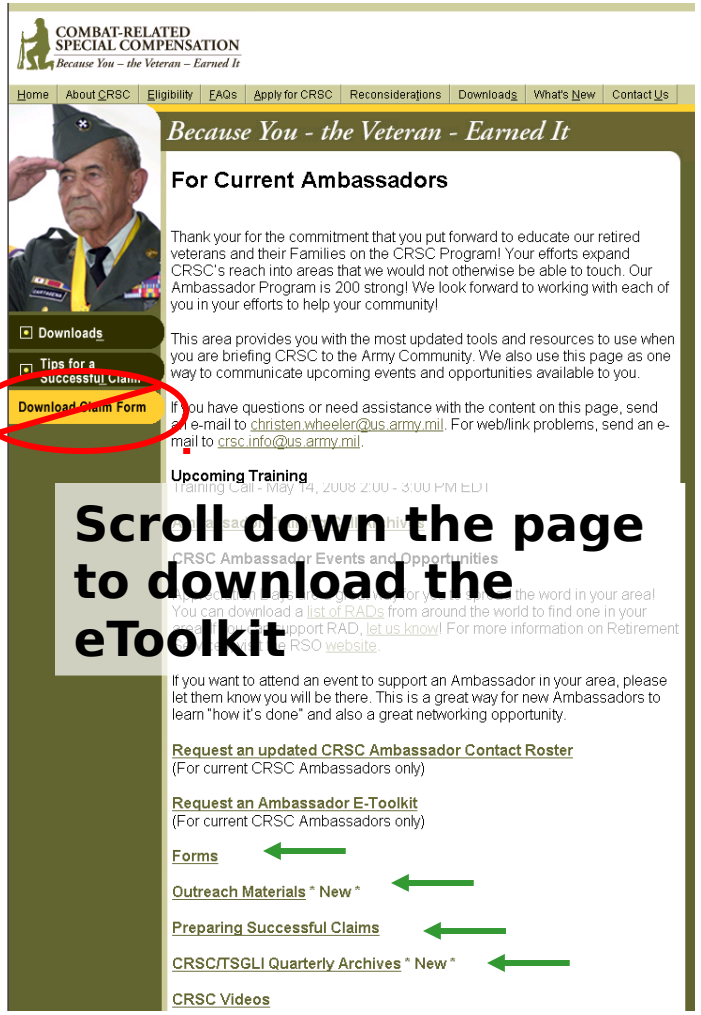
CRSC Ambassador Corner
Current Ambassadors: Get your resources here
See a list of Ambassadors by state
Downloads
Tips for a Successful Claim
Download Claim Form
Mission
Educate the Army community about the CRSC program using proactive outreach method.
Vision
Create a network of volunteers within the Army community wi educate retired veterans about the CRSC program, increasir and knowledge of the program through outreach.
Welcome to the CRSC Ambassador Corner! Here, you will f you spread the word about Combat-Related Special Compe to fellow veterans. The need to educate veterans about this b priority. With your assistance we hope to reach all potentially so they can receive the compensation they deserve.

3.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For Current Ambassadors
Thank your for the commitment that you put forward to educate our retired veterans and their Families on the CRSC Program! Your efforts expand CRSC's reach into areas that we would not otherwise be able to touch. Our Ambassador Program is 200 strong! We look forward to working with each of you in your efforts to help your community!
This area provides you with the most updated tools and resources to use when you are briefing CRSC to the Army Community. We also use this page as one way to communicate upcoming events and opportunities available to you.
If you have questions or need assistance with the content on this page, send an e-mail to christen.wheeler@us.army.mil. For web/link problems, send an e-mail to crsc.info@us.army.mil.
Downloads
Tips for a Successful Claim
Download Claim Form
Upcoming Training
Scroll down the page to download the eToolkit
CRSC Ambassador Events and Opportunities
If you want to attend an event to support an Ambassador in your area, please let them know you will be there. This is a great way for new Ambassadors to learn "how it's done" and also a great networking opportunity.
Request an updated CRSC Ambassador Contact Roster
(For current CRSC Ambassadors only)
Request an Ambassador E-Toolkit
(For current CRSC Ambassadors only)
Forms
Outreach Materials * New *
Preparing Successful Claims
CRSC/TSGLI Quarterly Archives * New *
CRSC Videos

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Reminders

- All claims you are assisting with should have either V3AM or V2AM in the top right hand corner.
  - A version you can type in is available, but is not coded. You will need to handwrite the V3AM in the top right hand corner when you print it out.
  - A coded version was sent out to all Ambassadors and Affiliates. This version is a .pdf that you can print out and write on also.
  - We are working with DoD to get “type-able” versions of the coded claim forms.
- All media outreach needs to be approved through the CRSC program office before submission.
  - Exception: standard media outreach tools

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CRSC Backpay

- CRSC is paid retroactively back to the date you became fully eligible
- Your Effective Date has no impact on monthly payments or award percentage
- The only thing the CRSC effective date impacts is the amount of backpay for which the retiree could be eligible
- A retiree could be due CRSC backpay as early as June 2003
- One question to ask: When did the retiree become fully eligible?

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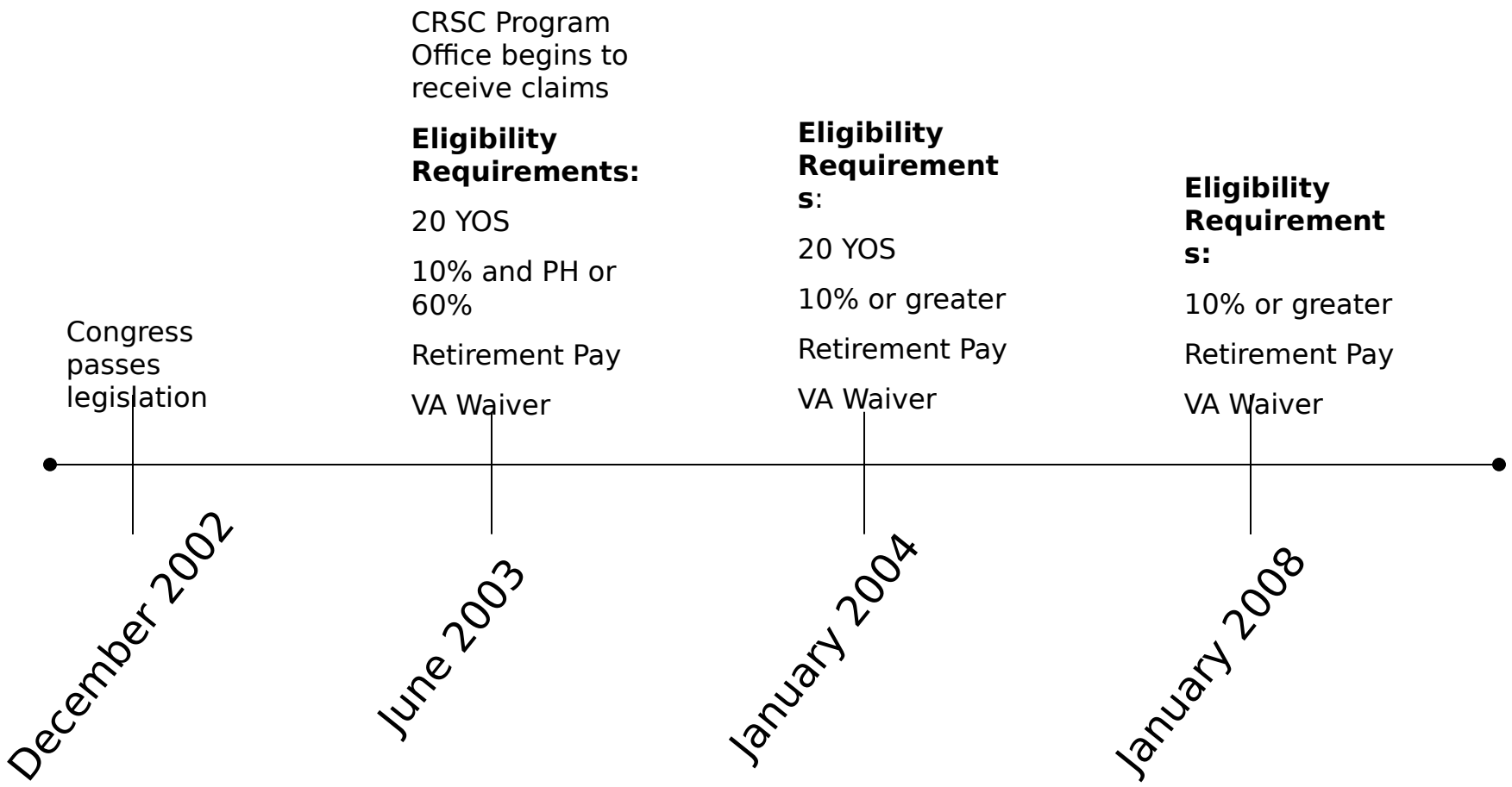
Determining Effective Dates/Backpay



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Now That We Have the Effective Date…

- Once the effective date is calculated DFAS will review other factors that could change your total due
  - Were you receiving CRDP? If yes, that is subtracted
  - Other factors? SMC?
  - Changes in your status during the backpay timeframe (e.g., pay raises, dependants)
- All questions regarding backpay status should be directed to DFAS, www.dfas.mil or 1-800-321-1080

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VA is Updating Their System

1. Contact your servicing VA and ask them to pull your VETSNET screen to verify your current disability percentage(s) and VA Code(s)
2. Compare the percentage and VA Code to their CRSC award letter
   - Do not match: Call the CRSC Service Center or fax a copy of your code sheet and a cover letter briefly explaining what happened to 703-325-0144
   - Do Match: Call DFAS and let them know what is going on

Next Steps for Chapter 61 and TERA Retirees

- As of today, we are waiting for DoD implementation guidance
- Within 3 days of receipt:
  - Open training call specifically for NCVSOs, RSOs, Veteran Organization Service Officers
    - » RSOs and DAV Service Officers are confirmed
  - E-Press Kit Released via HRC PAO and our website
  - Ambassadors and Affiliates release E-Press Kit to their local media outlets
- Anything outside of the standard article needs to be approved
- Send us your successes!

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Ambassador Q&A

(submitted ahead of time by Ambassadors from around the globe)

- PTSD
  - Must still be linked to combat in the VA rating decision if no combat stressors are on the DD214
  - Some examples of Combat Stressors include: Combat Action Badge, Bronze Star (V)
  - “Has nightmares of Vietnam” may be a symptom, but not a cause
  - Remember, we need a specific “how”
- What do we do about classified missions?
  - We still need documentation
  - Only a handful of claims since June 2003

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Ambassador Q&A

(submitted ahead of time by Ambassadors from around the globe)

VA has increased my disability rating from 10% to 40%, do I need to reapply for a CRSC upgrade?

Situation A: If your rating changed due to an upgrade for a disability previously awarded by CRSC, there is no need to reapply. DFAS should make adjustments to your pay when they receive notification of your increase from the VA. Allow 60 days for DFAS to process the upgrade.

Example A: Veteran was awarded 10% CRSC for Diabetes in 2005. His VA rating for Diabetes increased to 40% in 2008. He does not need to reapply.

Situation B: If your rating changed due to a new disability not previously awarded by CRSC, you may request an upgrade. Send us an updated copy of your VA Rating Decision, medical documentation that tells us "HOW" the new injury being claimed occurred, and DD Form 12e. You will receive a letter once a determination has been made.

Example B: Veteran was awarded 10% CRSC for diabetes in 2005. In 2008, he received a new 30% disability from the VA for Tinnitus, bringing his total disability to 40%. He needs to submit supporting documentation to request an upgrade for the additional 30%.

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Notes